

## WHO ARE WE?

Founded in 1967 SHJ is a leading supplier of medical gas pipeline systems (MGPS) and a market leader in remote monitoring and energy-saving technologies.

We have been trusted by the NHS and private sector healthcare providers across the UK for over 50 years, and are committed to building strong, long-term relationships with our customers.

We help our customers deliver a high quality, reliable, medical gas supply to their patients and meet their commitments to prove compliance with statutory requirements.

## WHAT MAKES US DIFFERENT?



- Our engineers are directly employed by us and are fully trained to Competent Person (MGPS) level, with some trained to Authorised Person and Quality Controller level.
- We provide nationwide coverage 24 hours a day, 7 days a week, 365 days a year, and are on site within 4 hours of a customer's call.
- We offer a 5 year 'no quibble' guarantee on all SHJ branded equipment.
- Our speed of supply is faster than many of our competitors, which means that we can get an MGPS up and running quickly and efficiently.
- Our market-leading customer portal K'nect puts all plant management data at our customer's fingertips 24 hours a day, making proving compliance with statutory requirements quick and simple.

## PLANNED PREVENTATIVE MAINTENANCE AT SHJ (PPM)

Any customer who has an MGPS installed at their site is required to have it maintained at all times. A failure in any component of an MGPS means that critical areas of a hospital can shut down. It is therefore crucial to engage a reputable, reliable company to maintain your MGPS.

SHJ has over 50 years' experience providing a full range of maintenance services to keep our customers' MGPS operating at optimum levels.

Our quarterly, bi-annual and yearly PPM programmes are based upon best practice and manufacturers' recommendations and cover whole systems, not just individual pieces of equipment.

Our PPM programmes are tailored to suit our customers' exact needs and include examination, testing and checking of medical gas plant, pipework, manifolds, valves, terminal units, fittings and alarm systems.

Once completed we correct any faults and issue a complete report, which can be accessed anytime from our cloud based market-leading portal K'nect.

K'nect holds all of our customer's medical gas data in one convenient cloud-based system, allowing real-time plant and alarm monitoring site-by-site from any device, 24 hours a day, 7 days a week.



## PPM Terms

The terms used in our PPM programme and their definitions are as follows:



**Examine** to make careful and critical scrutiny of an item without dismantling it, to verify that the plant is in working order.

**Test** to operate the plant or equipment and/or use the appropriate testing instruments to ensure that the plant or equipment is functioning correctly.

**Check** to make a thorough inspection for damage, wear or deterioration. Also to ascertain the plant or equipment is correctly adjusted to conform to the required standard.

## Our Customers

We have installed and maintained MGPS for nearly 80 satisfied customers at more than 120 sites across the UK.

Some of our customers have been with us since we began the business over 50 years ago.

Our customers include:

- Royal Brompton and Harefield
- Imperial College Healthcare
- East Sussex Healthcare
- Doncaster and Bassetlaw Hospitals
- Circle Health Group
- Buckinghamshire Healthcare
- Chelsea and Westminster Hospital
- Barts Health
- The Hillingdon Hospitals
- East Suffolk and North Essex
- Cambridge University Hospitals
- Oxford University Hospitals
- The Royal Marsden
- Oxford University Hospitals
- The Newcastle upon Tyne Hospitals
- Royal Berkshire

## Customer Testimonials

*“SHJ have the technical knowledge and access to suppliers that was invaluable. We never had problems getting people on site. We have a very good working relationship that’s been developed over a considerable period of time. They are almost part of the furniture, and add real value to what we do with medical gases.”*

**Shane King, Head of Estates Operations, Imperial College Healthcare**

*“We have been a customer for SHJ for just over year, they are carrying out the medical gas PPM to a high standard, and always go above expectations to aid in compliance. SHJ have also installed a new air and vacuum plant, which was completed on a tight schedule, and accommodated complex shutdowns to meet the needs of the hospital.”*

**James Hutchinson, Estates Manager, Doncaster Royal Infirmary**

*“We were extremely impressed with your technician’s knowledge, deportment and professionalism. He remained calm and confident and is a credit to his profession and to your company.”*

**Estates Officer, Mid Essex Hospital Services NHS Trust**

*“I’ve worked with SHJ since starting in the healthcare industry, and am fortunate to still be working with them. SHJ have been maintaining the Trust’s equipment for 40 years. I’m more than happy with their levels of service. They’re conscientious, and 100% committed to any work that they undertake - nothing is too hard for them. I always recommend that they tender for any job within the Trust and recommend them to anyone. They get things right, look after us well, and fix anything without question.”*

**Gerry Vella, Estates Manager, The Royal Marsden Hospital - Sutton**

*“I have worked with SHJ for more than 20 years, and they have never failed to deliver every project on time and to budget. The quality of workmanship and expertise is second to none. They always add vital detail to design, and long term viability to an installation. Their strategic approach to each project is an example to others.”*

**Ian Svenson C.Eng., B.Eng., M CIBSE**