



Imperial College Healthcare
NHS Trust

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Dear Stafford

I wanted to take this opportunity to write personally to thank you and your team for your support during the COVID-19 crisis and now, as we recover and reset. The country has thanked the NHS for the amazing work of our frontline colleagues but we know that without the help, advice, long hours and support from our external partners, our response would not have been as effective as it was.

When I thanked the Imperial Estates team for their work, they told me how grateful they were for the support from SHJ Hospital Pipelines Ltd, hence wanting to write to you. They were especially appreciative for supporting the Estates teams across all sites in the detailed assessment of existing piped medical gas system capacity to meet increased ICU ventilator requirements. I want to share what they said: "Including the redesign of systems and installation of new pipework infrastructure to provide adequate oxygen and medical air flow capacity to designated points of use. Also for the turn-key solution in supplying and installing the innovative oxygen concentrator plant increasing site oxygen capacity by 850 litres/min (33%) when conventional liquid oxygen supplies were unable to meet estimated demand, often working in close adjacency to COVID-19 positive patients".

As we reflect on the exceptional circumstances and the way in which organisations have pulled together to support the Trust, our staff and patients, we must also look at the potential for future waves. Please feel free to share any learnings for the future.

But for now we are grateful for the support the Trust has received during the COVID-19 pandemic - from colleagues in so many partner organisations. Thank you. Your company made a big difference to the way the Trust was able to respond.

Please do share this letter with all involved.

With very best wishes.

Yours sincerely

Paula Vennells CBE
Chair

P.S

Please accept my apologies for the use of my electronic signature but this was the most efficient way to expedite my letter to you.