

CASE STUDY: PLANNED PREVENTATIVE MAINTENANCE

Imperial College Healthcare NHS Trust

Formed in 2007, Imperial College Healthcare NHS Trust provides acute and specialist healthcare to around one million people every year. Located in the North West of London, and with over 13,000 staff, they are one of the largest NHS Trusts in the country.

The hospitals within the Trust include Charing Cross Hospital, Queen Charlotte's and Chelsea Hospital, Hammersmith Hospital, St Mary's Hospital, and Western Eye Hospital.

Each hospital has an established track record in research, education, and influencing clinical practice nationally and worldwide.



Services Provided:

Regular maintenance in accordance with HTM 02-01 and as specified by the Trust to medical gas pipeline systems including terminal units, however mounted, alarm systems associated with the medical gas systems, visible medical gas pipelines and their means of isolation, manifolds, including emergency reserve and stand-by units, medical / surgical air compressors and vacuum plant and anaesthetic gas scavenging systems (AGSS).

Provision of an emergency call-out service.

Provision of a comprehensive customer web portal.

PPM at Imperial College Healthcare NHS Trust

SHJ have been working with the Trust for over 40 years, our working relationship is an extremely valued part of our business and is built upon years of trust and commitment.

SHJ's current contract with the Trust is a comprehensive service and maintenance contract, which means that as well as providing an emergency call out service 24 hours a day / 365 days per year, we also provide the following to each of the five hospitals within the Trust:

- 4 x quarterly PPM visits per year, which are carried out in accordance with the requirements of HTM 02-01
- 1 x annual service visit per year
- 1 x PPM visit for Charing Cross Hospital's Oxygen Generator Plant

Customer Testimonial

"SHJ have the technical knowledge and access to suppliers that was invaluable. We never had problems getting people on site. We have a very good working relationship that's been developed over a considerable period of time. They are almost part of the furniture, and add real value to what we do with medical gases."

Shane King, Head of Estates Operations